



Angel's Loving Care™
1940 North Tustin Ave. Suite 112
Orange, CA 92865
714-283-3741 Phone
714-501-7231 Emergency 24x7
714-283-3701 Fax
800-913-3550 Toll Free
www.angelslovingcare.com

CLIENT FAQ

Questions to Ask

When the time comes for your loved one to receive care over and above what you can provide it is time to consider the support of a Professional CareGiver, a Board and Care Facility of an Assisted Living Facility. The decision can be difficult and often overwhelming.

Below are some questions that you should ask the CareGiving Agency, the Board and Care Facility and/or the Assisted Living Facility. Get answers, get the facts.

- ❖ What are the differences having a *CareGiver* in my loved ones home and Board and Care/Assisted Living?
- ❖ What do you mean by Live-In, Live-Out?
- ❖ What if I only want help with my loved one for a few hours a day or just to have someone take them to the doctor?
- ❖ What are the CareGivers responsibilities around the home besides taking care of my loved one?
- ❖ What are the costs for these type these health services?
- ❖ How do I know that the CareGiver or staff of a facility is qualified, compatible and involved with the client?
- ❖ Are there licensed nursing services on-site 24 hours a day, directed by a full time nurse?
- ❖ What is the client to CareGiver staffing ratio?
- ❖ Are clients involved in activities designed to eliminate feelings of boredom, loneliness and helplessness?
- ❖ Can my loved one participate in exercise and outdoor activities?
- ❖ Can my loved one keep pets?
- ❖ What if my loved one's physical condition/behavior deteriorates?
- ❖ What would be the circumstances or medical conditions under which I would be required to move him/her?
- ❖ If a resident needs to go to emergency room or hospital, does a CareGiver/staff member accompany them at no extra charge?
- ❖ How is the living environment?
- ❖ Are there regular follow up meetings with the CareGiving Agency/Assisted Living Facility to evaluate the health of the clients?